

ANEC at 21

Messages from our friends and partners



"Personally, I have always been fascinated by standardisation, certification, accreditation - words that many cannot spell - let alone understand what they mean. And your friends or colleagues thought you were slightly mad if you liked the subject.

In my organization, the Danish Consumer Council, we early on understood the importance of standards and participated in the work of Danish Standard which needs to be commended for many, many years ago - long before my time - having seen the light and inviting consumers to participate, not only in drawing up standards, but also to be part of the governing structure of the standards body itself and to have a dedicated consumer committee.

Specialists in many national organisations, making tests for the magazines, could now explain to the Commission what was wrong with the products and that proper standards needed to be developed to make products safe, workable and (later) sustainable.

In the beginning, consumers were looked at as a nuisance by industry - and sometimes still are - but fortunately the Commission, some Member States and later the European standards organisations, could see that, in order to be able to persuade lawmakers that standards had a real role to play in the context of making standards, it was not enough that industry was left alone to draft the standards.

Fortunately, there was a capacity out there and slowly, slowly it was realised that, in order to do this properly, it was not enough to have an office (SECO) inside the European Consumer organisation BEUC, but standards were now so important within the EU legislation that ANEC needed to be created.

This does not mean that everything has been a piece of cake since, despite Member States supporting the job ANEC is doing in the conviction that if ,ANEC did not exist, neither industry nor Member States could claim that standards are valid to supplement legislation at the European and national levels.

And it would never work without the dedicated and knowledgeable experts within ANEC and outside from member countries. ANEC is there to stay, and though we do not all have the same background and experience, there is reason to congratulate the Commission, the European and national standards bodies and industry on the existence of ANEC for many years to come in order to make the world an easier and safer place in which to live.”



Benedicte **FEDERSPIEL**

Danish member of the ANEC GA

ANEC President, 1996 to 2007

ANEC Treasurer, 2007 to date

The Danish Consumer Council



"Congratulations on the 21st anniversary! Since the very beginning, ANEC has been an important factor in my daily work in the Danish Consumer Council. ANEC helps me obtain the political goals that benefit consumers, thanks to a highly qualified and very dedicated secretariat."

Helen **AMUNDSEN**

Co-Chair, ANEC Child Safety WG
ANEC Domestic Appliances (DOMAP) WG
ANEC Services WG
ANEC Traffic WG
The Danish Consumer Council





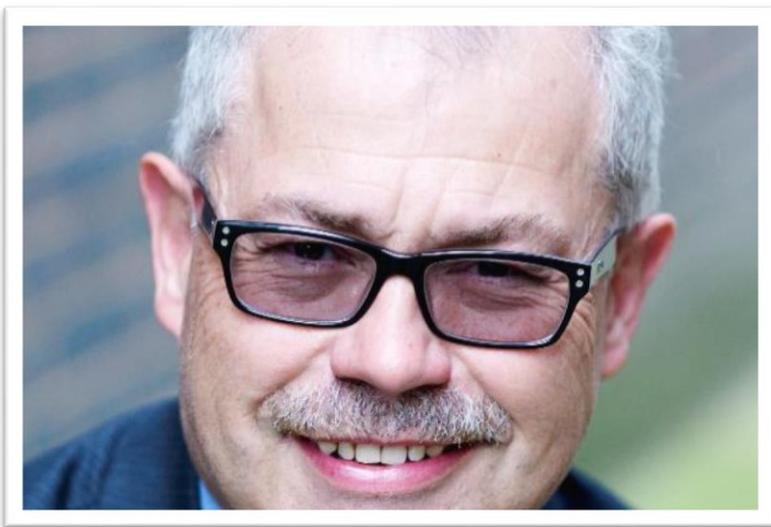
"We congratulate ANEC on its 21st birthday. The organisation has played a crucial role in improving transport safety with its important, but often unheralded, work on technical standards for child restraints, bicycles and in numerous other areas. We wish you continued success and are looking forward to further cooperation over the coming years."

Antonio **AVENOSO**

Executive Director, the European
Transport Safety Council (ETSC)



"EuroSafe congratulates ANEC on reaching its 21st anniversary and the substantial contribution it has made over the past two decades to making European consumers safer. EuroSafe and its members have been delighted to have worked closely with ANEC on numerous projects, and particularly in the field of child safety and creating safer standards for toys, child care products and playground equipment. ANEC also vigorously supported European injury data collection efforts and the EU Injury Database coordinated by EuroSafe."



Phil **BUCKLE**

General Secretary, EuroSafe



"EDF is grateful for the longstanding cooperation it has with ANEC, working together to ensure the interests of consumers in Europe are protected through effective standards. We have worked together on standards promoting accessibility, under M/376 and M/473, which will have a positive impact on Europe's 80 million persons with disabilities. We have worked together to gain political achievements on behalf of persons with disabilities, and we are working together on the adoption of the European Accessibility Act. Together, ANEC and EDF contribute to the safety and wellbeing of all citizens in an inclusive and rights-based European society. EDF congratulates ANEC on its 21st anniversary!"

Rodolfo CATTANI

Executive Committee of the European
Disability Forum (EDF)



"BUSINESSEUROPE congratulates ANEC on representing consumers in the standardisation development process over the past 21 years. Effective consumer representation has a role to play in this crucial area, especially with regard to standards used by business to achieve public policy objectives aimed at furthering consumer interests. We should not do this without dialogue – therefore, we look forward to strengthening our relationship in this area and we welcome in particular the Commission's recent Joint Initiative on Standardisation."



Jérôme P **CHAUVIN**

Deputy Director-General,
BUSINESSEUROPE





"ANEC's role in ensuring consumer representation in European standardisation is not only of paramount importance but also essential in our opinion. The Cyprus Consumer Association, as a non-governmental organisation, not only represents Cyprus in ANEC but has been pleased to have served in the Steering Committee of the organisation. We have also taken part in many Working Groups concerning quality standards for consumer products. We also promote the information and knowledge ANEC provides to us in the consumer interest through our national standardisation body. Keep up the Good Work ANEC!"

Cyprus Consumer Association (CCA)



Cyprus



"Euralarm appreciates the continued support from ANEC in their representation of the consumer in Fire Safety and Security topics. Current joint initiatives include ensuring that Tourist Accommodation Fire Safety issues are adequately represented to the European Commission and MEPs. The need for pan-European collation of fire statistics and considered legislation, supported by relevant industry standards to ensure a harmonised minimum level of Fire safety across Europe, is paramount to the interest and safety of the European citizen. We look forward to strengthening even further our work with ANEC on these joint initiatives."



Glen **DALE**

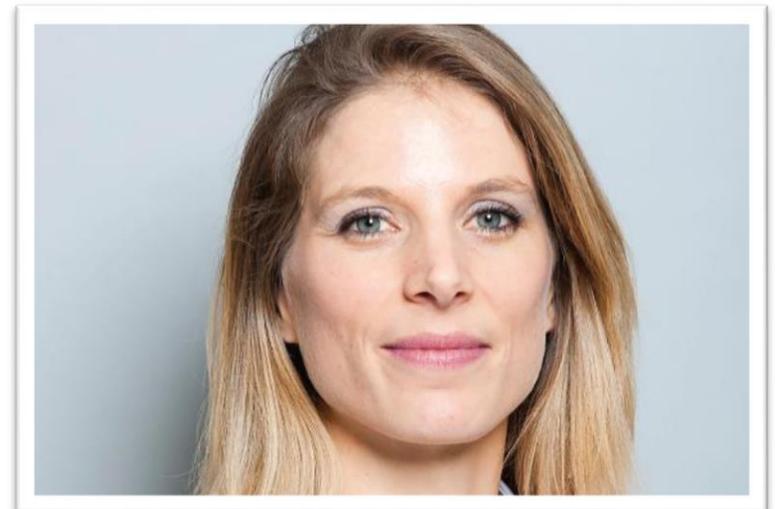
General Director, Euralarm



"ECOS has worked alongside ANEC for many years, and applauds the remarkable work the organisation has done. Having worked for ANEC before joining ECOS, I know how difficult it is to defend the views of European consumers with limited resources in the market-driven and industry dominated standards development process. Just like ECOS, ANEC promotes and defends interests that would otherwise be absent. The work of ANEC enhances the quality of standards and ensures they reflect the needs of all stakeholders. Our close and long cooperation is invaluable in raising the quality of standards, promoting a holistic approach and underpinning the legitimacy of the European standardisation system."

Laura **DEGALLAIX**

Director, ECOS



"Happy Anniversary ANEC! The DIN Consumer Council congratulates ANEC on its successful work over the last 21 years. Representing European Consumers in standardisation is as important today as in 1995 and will be important in future. We hope ANEC will keep on fighting for standards that make products and services safer and better for the sake of all consumers. Your voice matters. We look back on a common history in pursuing the same objectives and sharing the same values. We appreciate our good cooperation and are looking forward to working together with you and supporting you in protecting consumers through standards."

DIN Consumer Council

Germany



"In 2009, the Czech Consumer Association established the Cabinet for Standardization. Its role is to influence standardisation work in sectors considered important for Czech consumers, as well as to stimulate a fair business environment considerate towards consumer interests, with emphasis on the quality and safety of products and services. The Cabinet allows Czech consumer representatives to influence national level activities including regulation, conformity assessment, accreditation, metrology & market surveillance, and also to participate more effectively in ANEC. ANEC is both a model for the national level and strengthens the voices of all European consumers. Happy birthday!"



Libor **DUPAL**

Czech member of the ANEC GA

Member of the ANEC Steering Committee

Director, Czech Consumer Association





"Injuries are the most common cause of death among children and adolescents in Europe. The German Injury Database shows that, in 77.2% of all registered head injuries among children under 5, a product was involved as a triggering or causing factor. Hence product safety has become key for injury prevention among children. ANEC is a strong European voice to transfer these findings into political action for the benefit of consumers. We hope product standardisation, based on scientific analyses and with the participation of ANEC, will continue to tackle this major health challenge."

Dr Gabriele **ELLSAESSER**

Director of the Department of Health of the German State
Office for Occupational Safety, Consumer Protection and
Health

Coordinator of the German Injury Database
Member of the ANEC Child Safety WG



"ANEC has represented consumers in European standardisation admirably for the last 21 years with efficient and knowledgeable staff. I have been a member of its Accessibility and DOMAP working groups for most of those years, including as Chair of the Accessibility WG. I am also proud to have led a number of ANEC-funded research projects, revising safety standards to make them better address the needs of older and disabled people and children. This research was essential in removing the so-called 'exclusion clause' from standards for domestic appliances. I hope that ANEC will long continue to make standardisation address the needs of all consumers."

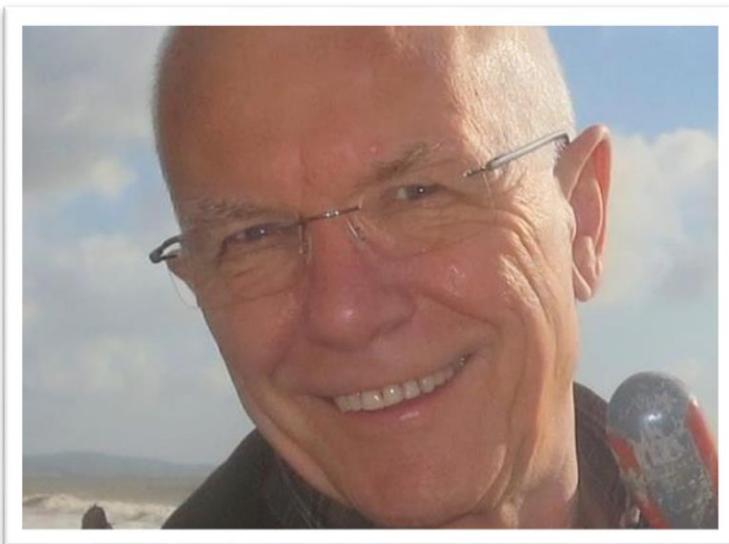
Lindsey **ETCHELL**

Member & Former Chair, ANEC
Accessibility WG

ANEC Domestic Appliances (DOMAP) WG



"For me, ANEC began with SECO so I've known ANEC since day No.1. I've long argued that ANEC, and other consumer organisations, must decide whether their primary role is to represent consumers or, alternatively, to drive change for consumers. ANEC, to my delight, has chosen to focus on the latter. And change they've created, since the combination of the Child, Design for All and DOMAP WGs' campaign to eliminate the "exclusion clause" from all electrical safety standards has resulted in every single (i.e. 100s of millions each year) household electrical product sold worldwide now being SAFER for consumers! How WOW is that!"



Chris EVANS

Member & Former Chair, ANEC

Domestic Appliances (DOMAP) WG

ANEC Sustainability WG





“If the world were perfect, it wouldn’t be!

Thanks for your dedication and the collaboration in the past.

Keep up the good work!”

Dr. Gottlobe **FABISCH**

Managing Director VDBD e.V &
CEO VDBD Akademie GmbH, Germany

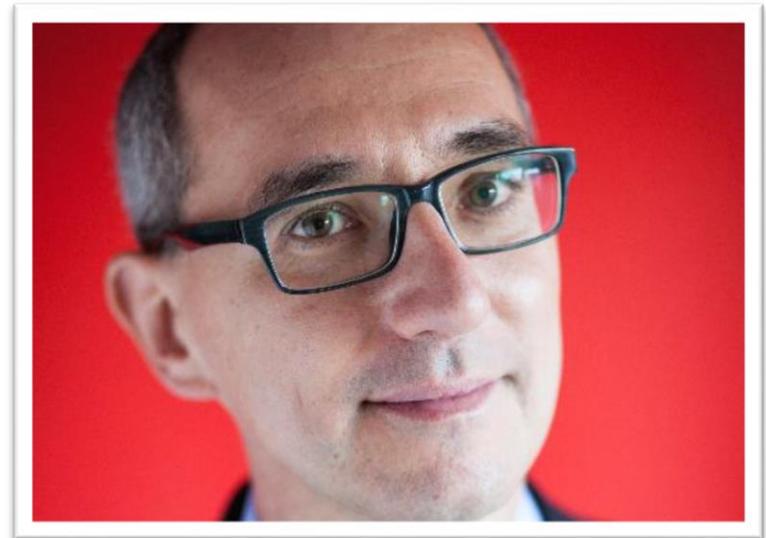
Former ANEC Secretary-General



"We share a common goal with ANEC: consumer well-being. Ensuring robust, safe, and accessible appliances for all is our core business. Standards play a key role here. ANEC's contribution in this field is of fundamental importance to us. Its feedback and expertise helps improve the quality, the safety and the usability of appliances. I see many opportunities, starting with the connected home in the frame of Internet of Things, to continue this working relationship. I am sure we will be able to improve the good level of cooperation between our two associations."

Paolo **FALCIONI**

Director-General, CECED, the
European Committee of Domestic
Equipment Manufacturers



"I can look back on many years of enjoyable, inspiring and mutually beneficial cooperation with ANEC since its creation in 1995, particularly as Chair of the Environment WG - later expanded to the Sustainability WG. In fact, ANEC has been a focal point in my professional life. It was a particular pleasure for me to draft ANEC position papers - beyond mainstream simplicity and boredom - that could help make a difference in a "post-democratic" world, controlled by corporate interests, from which the needs of society are all too often increasingly and systematically excluded."

Franz FIALA

Austrian member of the ANEC
General Assembly & Former ANEC
Vice-President

Chair, ANEC Sustainability WG

Head, Consumer Council of the
Austrian Standards Institute



"ANEC is a crucial stakeholder in the regulatory consumer environment. It is a strong and critical watchdog to ensure that technical standards are ambitious in protecting consumer safety. It plays a key role in advocating integration of specific needs of consumers with vulnerabilities. In spite of its too limited resources with regard to its mission, ANEC manages - thanks to committed and highly experienced staff - to keep consumer safety needs and expectations high on the political agenda. On behalf of BEUC, I wish ANEC another 21+ years of further development and success!"



Monique **GOYENS**

Director-General, BEUC - The
European Consumer
Organisation



"ANEC plays a key role in the standardisation process. At the heart of its important activities is ensuring that the consumer voice is heard. This is especially important where consumers are vulnerable through age, disability or other factors. And it will become more important because of ongoing demographic change (around an ageing population) and the need, always, to ensure that a balance is maintained between (a) commercial objectives of companies that develop products or manage services; and (b) the need to safeguarding our futures - in both social and environmental terms. ANEC helps to establish that balance."

Malcolm **FISK**

Director of Telehealth Quality
Group EEIG

Senior Research Fellow, De
Montfort University, UK

ANEC Accessibility WG





"During 15 years in the European Parliament, focusing particularly on the single market, I had the pleasure of working closely with ANEC. I was able to observe their skill and attention to detail in pursuing consumer concerns in complex technical proposals and advocating solutions. They have also played an important role in raising global product safety standards. It is a tribute to their pioneering work that consumer engagement has been reinforced in the latest EU regulations. ANEC's role is even more important in today's connected world. On to the next milestone!"



Malcolm **HARBOUR**

Former MEP, ex-Chair of the
IMCO Committee of the
European Parliament



"You might think that ANEC, which represents consumers in standardisation, and Orgalime, which represents manufacturers of many goods used by consumers, would find it difficult to see eye to eye; but over the years we have often managed to find common points on issues, such as on market surveillance where reputable companies want to make sure that consumers trust and are happy with their products. Our discussions on this and other issues have strengthened our organisations' understandings of each other and, through this, we have learned to work in confidence even when we differ. We look forward to continuing our constructive relationship."



Adrian HARRIS

Director-General, the European
Engineering Industries Association
(ORGALIME)



"Children are the beneficiaries (and occasionally victims) of many European standards. It is therefore appropriate that their particular needs are taken into account in the standardisation process. ANEC provides the opportunity for this to happen, while maintaining the profile of consumers in decision-making forums. As an ANEC representative, I need to know what's happening in other sectors. The networking function that the dedicated secretariat provides ensures my input is shared with other representatives and that I am kept abreast of developments elsewhere. The fact that volunteers (and their employers) are prepared to give their time to represent ANEC is testimony to its importance and influence".

Mike HAYES

ANEC Child Safety WG



"ANEC makes a real difference for consumers in standards. For two decades, ANEC has been a success story. Without ANEC, our national work on standards would be an isolated activity, with far fewer possibilities to address important consumer concerns. ANEC is needed to address consumer challenges in core standards of societal interest. Its motivated and professional staff ensures the representation and co-ordination of the consumer voice in a large number of standards. Long term stable funding for ANEC is a prerequisite for standards to continue solving societal challenges with respect to consumer demands in an ever changing landscape, a task ANEC achieves in a peerless way."

Jens **HENRIKSSON**

Swedish member of the ANEC General Assembly

Vice-Chair of ANEC Accessibility WG

The Swedish Consumers' Association



"Without any doubt, ANEC is a valued and competent stakeholder in European standardisation, and an important contributor to the process of European harmonisation, modernisation and growth. By effectively and constructively representing consumer interests and by contributing to key standardisation and policy domains - such as in the field of safety - ANEC helps ensure that the European Standardisation System remains an open, inclusive and transparent environment, which benefits citizens, society and economy alike. DIGITALEUROPE is pleased to work together with such a professional and approachable organization. We are grateful for the good work done and wish ANEC a future full of success."

John **HIGGINS**

Director-General,
DIGITALEUROPE



"Standards are often invisible, at least to the public. This is unfortunate because they are workhorses of the internal market, and essential in supporting EU legislation on product safety, energy efficiency and environmental protection. It is vital for the voice of stakeholders, beyond industry, to be heard in standardisation. For 21 years, ANEC has been that voice for consumers. DG Energy will continue to be very supportive of ANEC's role in ensuring consumer interests are reflected in standards. This is essential if standards are to deliver not only competitiveness and innovation, but also consumer benefit. I wish ANEC every success with this important mission in the future."



Paul **HODSON**

Head of Unit, DG Energy,
European Commission





"The European Free Trade Association (EFTA) appreciates the long-standing and successful partnership with ANEC. Standards play a crucial role in the Single Market and facilitate cross-border trade. However, consumer interests are not always adequately represented. This is why EFTA supports ANEC's efforts to promote and improve the inclusiveness of consumer interests in European Standardisation activities. EFTA signed a new Framework Partnership Agreement with ANEC in November 2015 and looks forward to continuing the good cooperation. Happy 21st anniversary ANEC!"



Dag Wernø **HOLTER**

Deputy Secretary General, EFTA





"21 years ago, I attended the first training event for consumer experts held by ANEC. Twenty of us from around Europe met for the first time to work together to bring the consumer voice directly to European Standards. ANEC has continued to fulfil this role, pro-actively coordinating the consumer voice, making it a strong and effective one, bringing credibility and robustness to European standards. Today, at Consumers International, we collaborate with ANEC to provide sorely needed consumer stakeholder advocacy in the international standards arena to make sure products, services and, particularly, vehicles are both safe and meet consumer needs."



Sadie HOMER

Senior Policy Advisor, Consumers International





"I felt old when I heard ANEC was 21 as I had been involved with its predecessor, SECO. So I feel I can say with authority that, over the years, ANEC has gone from strength to strength in ensuring consumer views are represented in European and International standards. The professionalism of the staff is awesome and ensures the consumer view is well researched and supported by cogent arguments. Given this increased credibility, especially with EU Institutions, it is disappointing that ANEC continues to have problems in securing long-term funding for its activities. I wish ANEC, and its representatives, onwards and upwards for their next 21 years!"

Gretel JONES

ANEC Services WG

ANEC Accessibility WG

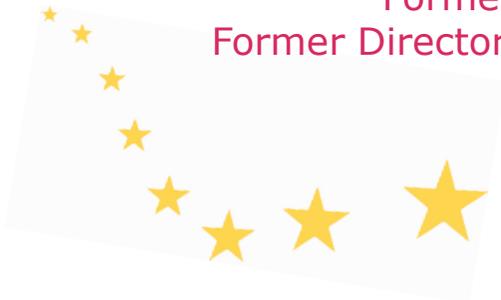


"I am a fan of ANEC, which delivers great value on a very modest budget. That was true when I was most active with them 5-10 years back and has been true since. The digital standards policy just adopted by the Juncker Commission reiterates the need for strong and informed stakeholder voices in standards making. I am sure that ANEC can rise to this challenging opportunity."

Robert **MADELIN**

Senior Adviser for Innovation in the
European Political Strategy Centre

Former Director-General, DG CNECT &
Former Director-General, DG SANCO, European
Commission

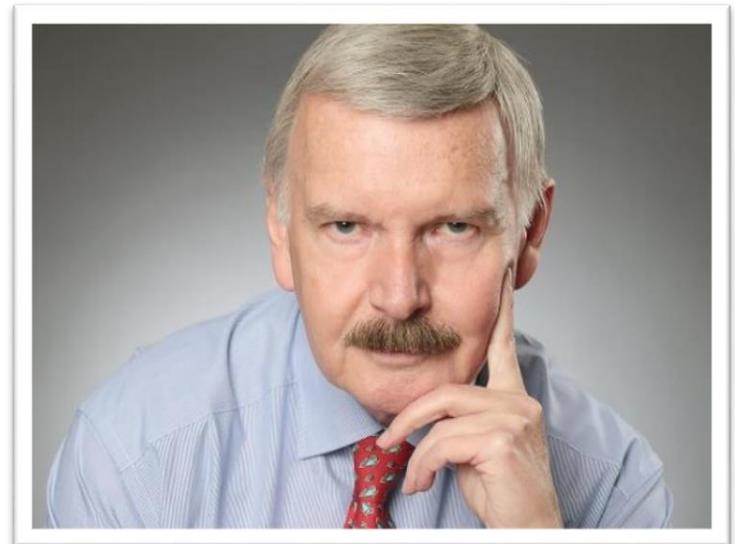


"Without a doubt, ANEC is a success in consumer representation, both in standardisation and beyond. Allowing for the first time coherent and effective representation of consumer interests in European and international standardisation, giving a chance to many financially weaker national consumer organisations to collaborate in European projects, and participating with increasing success in the relevant European legislation – that is quite an impressive balance over 21 years. Many thanks to all the voluntary experts throughout Europe, congratulations to ANEC's brilliant team for its dedicated work, and all the best for ANEC's next 21 years!"

Lothar **MAIER**

Former German member of the ANEC
General Assembly &
Former ANEC President

Former Chair, EC Consumers'
Consultative Council



"I have known you since your birth, having collaborated previously with SECO, and seen you grow to become the organisation you are today. It has been a pleasure to work with your staff and with colleagues from all those wonderful countries around Europe: learning about standards, sharing information and experience; receiving support and developing friendships. In environment, services, child safety, nanotechnology, etc, each and every expert had the consumer's interests in mind and I know that all of us - in different measures - have contributed to a safer and more enjoyable environment for consumers, not just here but around the world. Happy birthday!"

Conchy **MARTÍN REY**

Spanish member of the ANEC
General Assembly & Former ANEC Vice-
President

Director of International Relations,
Confederación de Consumidores y
Usuarios (CECU), Spain



"When I started to work for consumer organisations, I quickly recognised that the relation between legislation and standardisation is a massive power game in which consumers are not on equal footing with industry. ANEC's important mission is to be a game changer in this struggle and to advocate for consumers' convenience and safety. I was the joint ANEC/BEUC Ecodesign Coordinator (2007-2011), helping to campaign for more sustainable products. I hope that ANEC will prosper for the next 21 years and beyond as sophisticated technical standardisation matters for consumers as much as a good regulatory framework: in fact, they are two sides of the same coin.."



Sylvia MAURER

Head of Sustainability and Safety, BEUC
- The European Consumer Organisation

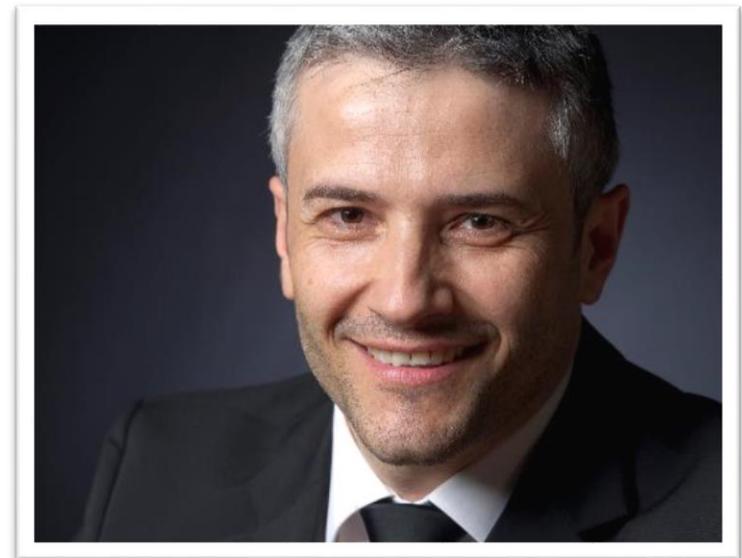


"ANEC is a European symbol of cooperation between the national consumer protection movements and I am sure that every European citizen has benefitted from the activities and actions of ANEC, its experts, its national members and, not last, its Secretariat team. I hope the Romanian consumer will benefit from at least another 21 years of protection, with ANEC providing the platform to make the consumer voice heard by industry and policy makers. I am a European citizen, I have rights and my voice is represented by ANEC! Thanks ANEC and Happy Anniversary!"

Sorin **MIERLEA**

Romanian member of the ANEC General
Assembly

President of the InfoCons Association,
Romania



"A Very Happy 21st Anniversary, ANEC! ANEC's contribution to ISO/COPOLCO is always important as not many regional consumer representatives in standardisation are as effective and as efficient as ANEC. ANEC's position papers have been key references for many ISO COPOLCO members. These papers provide a preliminary thought into similar issues in members' respective countries or regions. One such paper was the 2007 paper on services which I found useful for my work in Malaysia. I hope ANEC continues its important work and inspires consumer representation in standardisation in other regions."

Ratna **DEVI NADARAJAN**

Chair of the ISO Consumer Policy
Committee (ISO/COPOLCO)

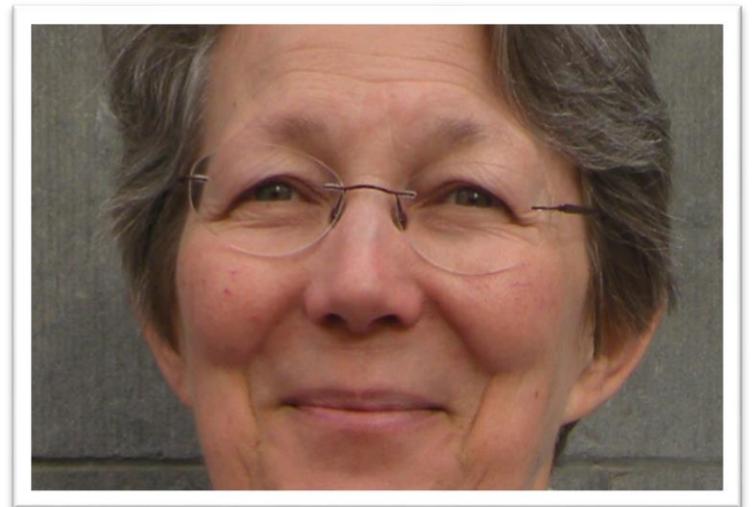
CEO, Malaysian Association of
Standards Users



"For several years now, AGE Platform Europe has been working with ANEC, contributing the perspective of older consumers on a variety of issues of direct concern for them. The role of ANEC in representing the voice of European consumers in standardisation is crucial for consumers of all ages. Through our work with ANEC on accessibility (design-for-all concept), digital services, health and long-term care services, etc, we hope to achieve a more age-friendly EU in the near future, where everyone is adequately protected and empowered to participate fully in society, regardless of age or country of residence."

Anne-Sophie **PARENT**

Secretary-General, AGE
Platform



"ETSI is delighted to congratulate ANEC on achieving its 21st anniversary, and to have your membership of ETSI since 1996 in representing the interests of European consumers in our activities. ANEC's role has been enhanced by its classification as an Annex III organisation under Regulation 1025/2012 and we look forward to working further with you to ensure consumer welfare is reflected in standards making. ETSI appreciates the activities of ANEC in our work – most specifically in areas such as accessibility, speech quality and, more recently, cybersecurity. Your part in representing consumer interests in ICT standardisation is recognised and we look forward to enhancing our collaboration with you in areas of importance to us all."



Luis Jorge **ROMERO**

Director-General, ETSI



"At CEN and CENELEC, we greatly appreciate the outstanding contributions made by our partner ANEC to the European Standardisation System, guaranteeing that the concerns and priorities of consumers are taken into account during the drafting and revision of standards at European level. ANEC plays a vital role in applying innovation in areas such as accessibility, smart appliances, and services. ANEC representatives participate in over 70 Technical Committees, Coordination Groups and Sector Fora within CEN and CENELEC. So we congratulate ANEC for all you have achieved so far and we look forward to continuing our collaboration in the future!"

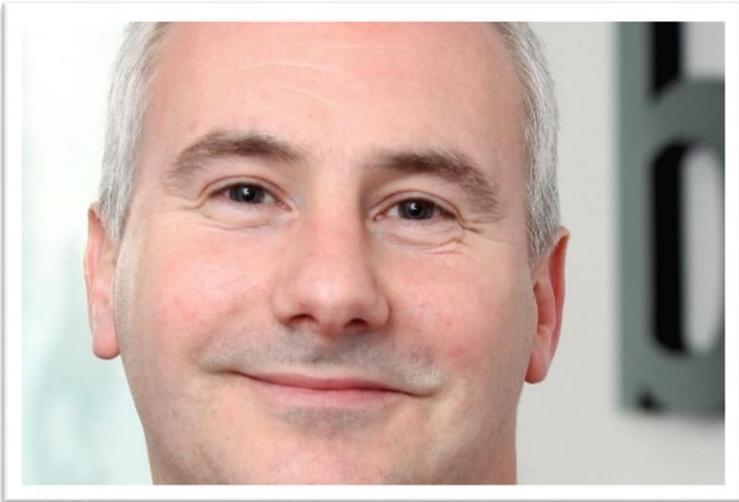
Elena **SANTIAGO**

Director-General, CEN-CENELEC





"BSI's Consumer & Public Interest Network has been a close colleague of ANEC since its inception in 1995 and its Working Groups include many CPIN Representatives. We would like to pay tribute to the dedication and professionalism of the ANEC Secretariat and WGs, who help to make products and services meet consumer expectations and contribute towards a fairer, safer, healthier and more sustainable Europe. CPIN is proud to have worked with ANEC on a huge range of topics, covering the whole life cycle of a consumer, from safe children's products to a standard for funeral services. Happy 21st Anniversary, ANEC!"



Jim SHUKER

Head of Strategic Engagement, BSI,
United Kingdom





"I have been a member of the ANEC Child Safety WG since its inception and have witnessed the important contribution ANEC makes to child safety. Over the years, I have represented ANEC in several CEN committees and during that time have observed a change in the attitude of technical committee members from just accepting ANEC's presence as one of looking after the consumer interest to one where ANEC's input is respected and its advice and help is often sought. I expect and know that ANEC will continue to make a vital contribution to child safety in the years to come."

Anne **SMITH**

Co-Chair, ANEC Child Safety WG



"Standards play a key role in the Single Market. They are fundamental enablers which facilitate trade and bring benefits by improving safety, enhancing performance and reducing costs. ANEC's continued contribution to the standards debate is vital as it ensures consumer interests are taken on board. We are now facing connectivity on a scale unrecognisable to previous generations. Many more devices will be connected to each other – ranging from cars and transportation systems, to e-health systems and smart cities. Maybe in a couple of decades, we'll all end up living in smart countries! Setting the right standards will ensure this and much more becomes our reality."

Catherine **STIHLER**

MEP & Vice-Chair
of the IMCO Committee
of the European Parliament



"Most consumers probably don't think about standards when they go shopping. But can they imagine what their life would be without standards? They don't need to worry because ANEC takes care of consumer interests in standardisation. My participation in the ANEC Child Safety WG dates back to 2004. Since then my involvement in standardisation has increased significantly. ANEC publications and positions provide valuable knowledge which I use in my work at national level. I hope the ANEC team will continue its mission for the next 21 years and more, able to remain professional and caring."

Elżbieta SZADZINSKA

Polish member of the ANEC GA

Polish Consumer Federation





"Although I joined the General Assembly only in 2015, I have followed ANEC for years. What strikes me is the sheer amount of work accomplished over the past 20 years, with complete commitment and enthusiasm. ANEC is present in a wide variety of areas, such as accessibility, safety of tourist accommodations, child safety and domestic appliances. As a Dutch consumer organisation, we are very pleased the voice of the consumer is heard in standardisation."

Tineke **VAN EERDEN**

Dutch member of the ANEC General Assembly

Head of Unit 'Home, food and leisure' at Consumentenbond
The Netherlands



"As reputable toy manufacturers, TIE prioritises children's safety - effective standards help to make sure that our toys are safe for children to play with. As the European Consumer Voice in Standardisation, ANEC plays a central role in the development of safety standards for toys. We value the work we have done together in raising consumer awareness of the importance of toy safety, and the open and frank discussions on the development of safety standards that we have had over the years. We look forward to continuing this mutual dialogue and cooperation into the future."



Catherine **VAN REETH**

Director-General, Toy Industries,
Europe (TIE)



"Congratulations, ANEC, on reaching the age of maturity! Being involved from the beginning, I have seen ANEC becoming the relevant body it is today. In my area –traffic safety, in particular child safety in cars- we were able to initiate and contribute to the replacement of the out-of-date standard for child restraint systems in cars by a totally new consumer friendly one that also provides better protection to our children: the i-Size Regulation. We would never have achieved that without the efforts, support and enthusiasm of the ANEC team. But there are many more consumer problems to be solved. Continue the good work!"

Ronald **VROMAN**

ANEC Traffic WG

Automotive expert,
Consumentenbond The Netherlands





“Electrical Safety First applauds ANEC for the work undertaken over the last 21 years in developing and maintaining safer standards for consumers, particularly in relation to electrical safety through its DOMAP working group, and joins ANEC in its commitment to a Europe-wide accident data collection system. ESF wishes ANEC well for its continued contribution to standards over the next 21 years and beyond.”

Bryn **WALKER**

Chair of Trustees, Electrical Safety First,
United Kingdom





"I have been involved with ANEC for 15 years or so. During that time, I have been impressed by the knowledgeable and professional attitude of the staff and the volunteers. When working with ANEC I always learn something of relevance. The way in which these committed people identify paths through the complexity of consumer regulation and the consumer experience is impressive."

Gill **WHITNEY**

Associate Professor,
Design for All Research Group
Middlesex University (UK)



