

# ANEC ANNUAL REVIEW

2017





## ANEC's MISSION



“

ANEC needs to help consumers exploit the many opportunities of smart and interconnected living, while being protected from its many risks. But that is not the end of the story. ANEC also needs to ensure consumers of all ages and abilities have safe and accessible use of more traditional products and services. Welcome to our latest Annual Review which aims to show how we use our resources in seeking higher standards of consumer protection and welfare.

”

*Arnold Pindar*  
ANEC President

### MORE FACTS

66



Experts

294



Meetings

439



Technical comments

In executing its Work Programme 2017, ANEC brought together 66 experts who participated in 294 meetings at European and international level in the collective consumer interest. ANEC requested comments and technical contributions from its network of experts no fewer than 439 times in 2017



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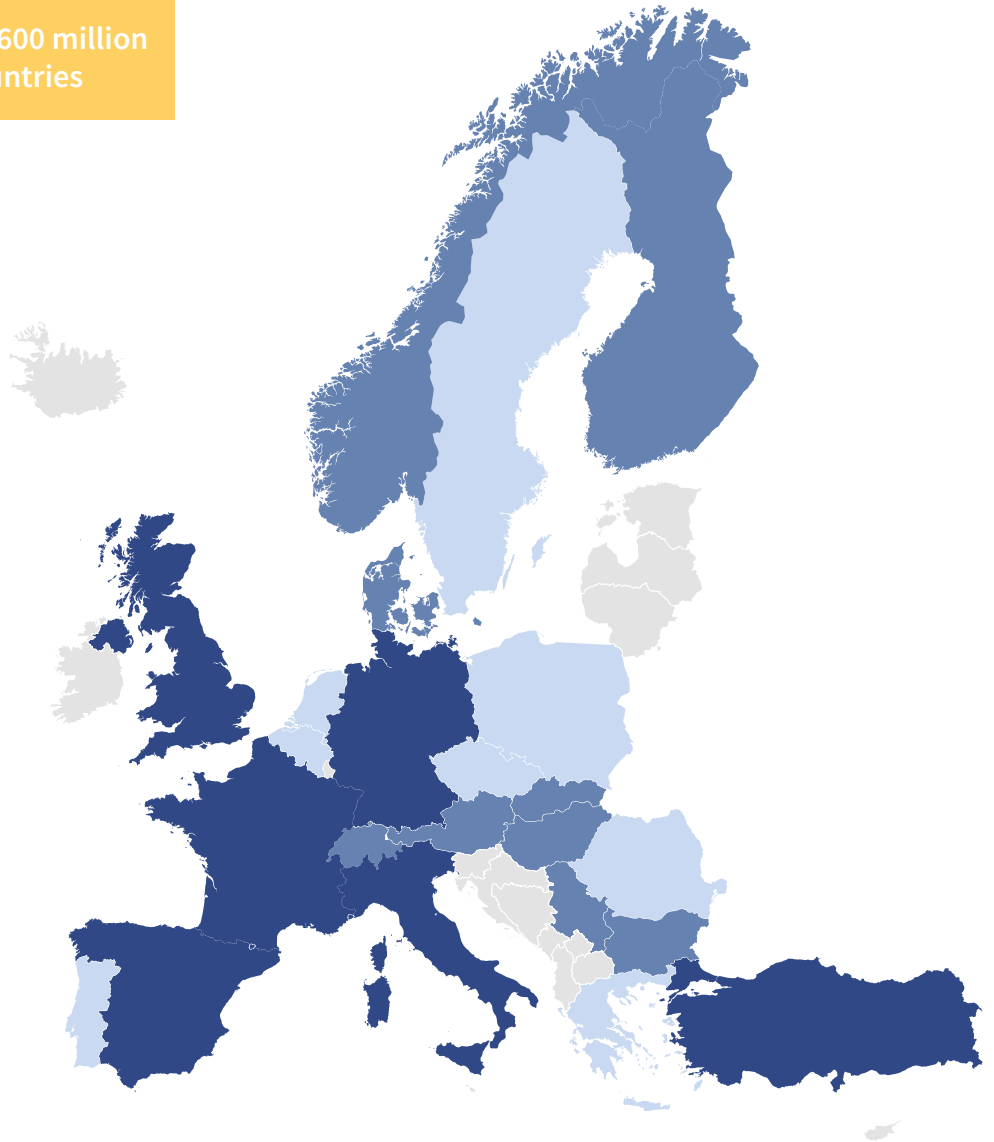
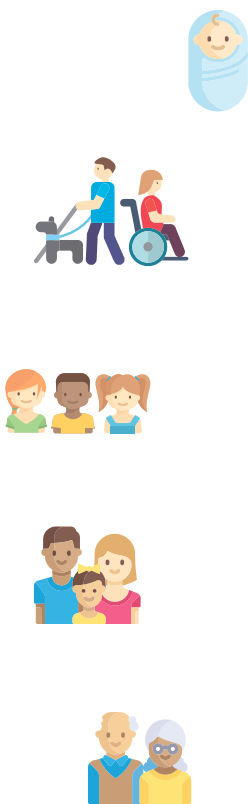
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# ANEC

THE EUROPEAN CONSUMER VOICE IN STANDARDISATION

ANEC represents almost 600 million consumers in 34 countries



## 1,44M€

was the ANEC budget in 2017. That's 1€ for every 410 European consumers in the countries of its membership.

National population





## ANEC's AREAS OF PRIORITY

**In 2017, there were 7 fields of technical activity: Accessibility, Child Safety, Digital Society, Domestic Appliances, Services, Sustainability, and Traffic & Mobility.**



### ACCESSIBILITY

It is a basic right to have access to products and services. Discrimination arises when older people and people with disabilities cannot use mainstream consumer products and services. Standards can help overcome this prejudice if Design for All principles are applied.



### DIGITAL SOCIETY

ICT products and services - such as mobile phones and the Internet - play an essential role in our daily lives. ANEC strives to ensure the safety, accessibility, interoperability and privacy of ICT products & services, especially noting the risks posed by connected products and the Internet of Things.



### SERVICES

In today's service-oriented economy, ANEC aims to ensure the safety and quality of services for all consumers. We contribute to standards that reduce the potential risks of certain services - such as healthcare and tourism - and increase the quality provisions of services of general interest.



### CHILD SAFETY

Children are among the most vulnerable consumers. The driving force behind ANEC's work is to enhance the quality and safety of children's lives by ensuring that European standards and legislation offer the highest levels of protection.



### DOMESTIC APPLIANCES

Consumers still suffer injuries - sometimes fatal - in accidents caused by faulty appliances. ANEC participates in the standardisation of domestic appliances to avoid accidents and ensure appliances can be used safely by all consumers. We also aim to improve energy efficiency.



### SUSTAINABILITY

Many consumers are increasingly basing their purchasing decisions not only on quality, price and availability, but also on environmental and social impacts. Sustainability plays a significant role in today's consumer product policy and standards.



### TRAFFIC & MOBILITY

ANEC addresses both the active and passive aspects of road safety. These include ensuring child-restraints systems provide the highest levels of safety practicable; that road safety measures cover vulnerable consumers; that traditional and newer powered-forms of bicycles are safe, and that environmental priorities do not jeopardise the safety of motor vehicles or road users.



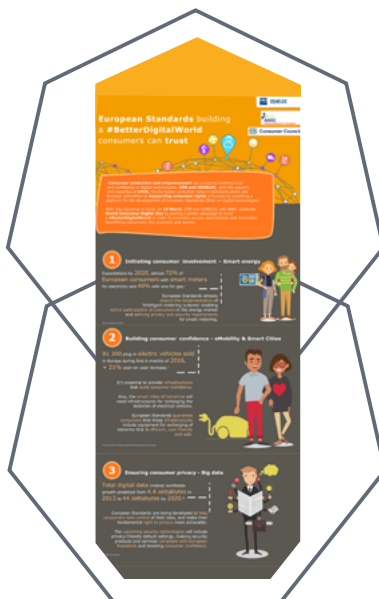
# KEY EVENTS IN 2017

Mar  
2017

## Celebrating consumers and standards

15 March is World Consumer Rights Day. The 2017 theme was 'Building a digital world consumers can trust'.

ANEC, CEN-CENELEC and the DIN Consumer Council co-developed an infographic, 'European Standards building a #BetterDigitalWorld consumers can trust'.



June  
2017

## 28<sup>th</sup> ANEC General Assembly

The 28<sup>th</sup> ANEC General Assembly meeting was held on 15-16 June. It saw participation of members from 28 countries, including Serbia as our newest member country, as well as representatives from the European Commission, EFTA Secretariat and BEUC.



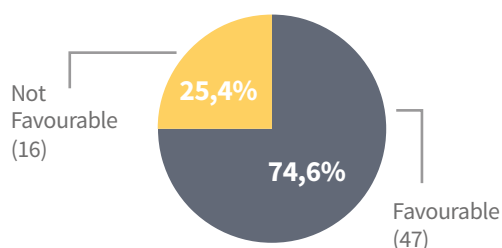
Jan  
2017

## A Right of Opinion on draft standards

CEN and CENELEC granted ANEC, ECOS & ETUC - the European Societal Stakeholder Organisations recognised under Annex III of Regulation (EU) 1025/2012 - the right to submit an Opinion on draft standards sent to Enquiry or Formal Vote. The right was implemented on 1 January 2017. Although the Opinion is not a vote, it is a notable step towards greater inclusiveness and a key achievement for ANEC.

In 2017, ANEC submitted a total of 63 opinions, 47 "Favourable" and 16 "Not Favourable".

**Opinions on draft standards sent to Enquiry or Formal Vote:**



May  
2017

## ETSI opens doors to consumers

ETSI introduces the **3SI Programme: Societal Stakeholders, SMEs and Inclusiveness**. The 3SI programme aims to promote the interests of societal stakeholders and SMEs in ETSI standardisation work.

ANEC expert, John Ketchell, was elected the first 3SI Advocate in November 2017. The 3SI Advocate is to champion the Programme, and be the main point of contact.

→ [Brochure of the ETSI 3SI Programme](#)

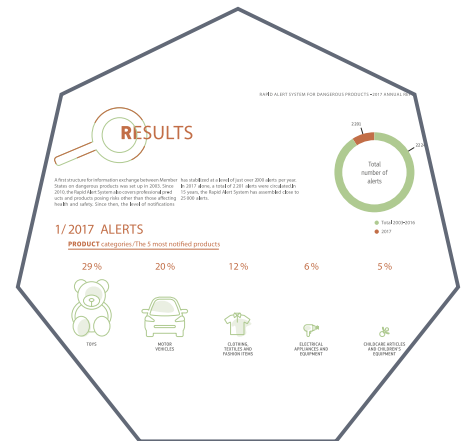


Sep  
2017



## AUWP 2018

ANEC issues a [position paper](#) on the Annual Union Work Programme (AUWP) for European Standardisation 2018 with our views on general aspects of consumer relevance, as well as on the actions to be implemented in 2018. We focus especially on actions in support of the Digital Single Market Strategy, deeper and fairer Internal Market, Inclusiveness, and the Joint Initiative on Standardisation (JIS).



## Parliament supports societal participation

On 4 July, the European Parliament adopted a [Resolution “European Standards for the 21st Century”](#). A key recommendation is for the European Commission to ensure it maintains resources to fulfil the objectives of Regulation (EU) 1025/2012 on European standardisation, including the inclusiveness of the process.



Dec  
2017

## Stricter checks on goods

On 19 December, ANEC [welcomed](#) the European Commission proposal to enhance checks on certain consumer goods in the EU, such as toys, phones or TVs. It answers concerns that too many unsafe products are on sale in the Single Market. Unfortunately, the proposal fails to address other consumer products, including cots for babies and pedal cycles.

→ [Rapex Annual Report 2017](#)



# TECHNICAL STUDIES 2017

## ANEC INVESTIGATES CROSS-BORDER HEALTHCARE

### KEY FACTS: Cross-border healthcare



#### Accessing medical treatment in other EU countries: Consumer attitudes and experiences

European legislation gives EU citizens the right to access planned and unplanned medical treatment in other EU countries, under certain conditions.

We surveyed **1,656 European consumers** during August and September 2017 to learn about their experiences with cross-border healthcare.

ANEC commissioned a **Technical Study on cross-border healthcare** that investigates consumers' experience using healthcare services (planned and unplanned) in a European country other than their home country. It showed that a majority of consumers are still reluctant to seek planned medical treatment in other EU countries despite the Cross-border Healthcare Directive being in place for almost 5 years.

It also revealed a lack of knowledge about rights and choices is a key barrier to seeking treatment abroad, and highlights the need to raise awareness of rights and provide patients with clear guidance on cross-border healthcare options.



**37%** had received unplanned medical treatment in another country



**4%** had travelled abroad specifically to receive planned medical care

- [Final report on cross-border healthcare](#)
- [Key facts 'Accessing medical treatment in other EU countries: Consumer attitudes and experiences'](#)
- [Press release 'Cross-border healthcare Consumer attitudes and experiences'](#)





“**I’ve long argued that ANEC, and other consumer organisations, must decide whether their primary role is to represent consumers or, alternatively, to drive change for consumers. ANEC, to my delight, has chosen to focus on the latter. And change they’ve created! The campaign to eliminate the “exclusion clause” from all electrical safety standards has resulted in every single (i.e. 100s of millions each year) household electrical product sold now being SAFER for consumers! How WOW is that!**”

**Chris EVANS**

Member & Former Chair, ANEC  
Domestic Appliances (DOMAP) WG  
ANEC Sustainability WG

### **Removal of the ‘exclusion clause’ moves to IEC**

After much work by ANEC, standards for the safety of electrical domestic appliances that did not adequately address the needs of vulnerable users have now been - or are close to being - amended by CENELEC. Given the interrelationship between CENELEC and IEC standards, ANEC is extending its initiative to remove the “exclusion clause” to the international level. As a first step, the study contractor carried out a gap analysis to identify the modified requirements of the European standards that will need to be proposed as amendments to the IEC 60335 Part 2 series of standards. We shall continue this work in 2018.





## CHILD SAFETY

HERE ARE STANDARDS FOR CHILDREN'S PRODUCTS THAT WERE ADOPTED IN 2017 AND WHICH ANEC INFLUENCED TO RAISE LEVELS OF CONSUMER PROTECTION & WELFARE:



### PLAYGROUND EQUIPMENT:

EN 1176-1 'Playground equipment and surfacing – Part 1: General safety requirements and test methods'

EN 1176-4 'Playground equipment and surfacing – Part 4: Additional specific safety requirements & test methods for cableways'

EN 1177 'Impact attenuating playground surfacing – Methods of test for determination of impact attenuation'



### SPORTS & RECREATIONAL EQUIPMENT:

EN 16579 'Playing field equipment - Portable and fixed goals - Functional, safety requirements and test methods'

#### ANEC scores on standard for moveable goal posts

Children in the EU have suffered very serious – and sometimes fatal – head injuries from the fall of non-fixed goal posts. For many years, ANEC has voiced its concern as the European standard for football goalposts dealt only with goalposts used during organised activities.

In response, CEN TC 136 WG 22 'Gymnastic equipment' agreed in 2010 to work on new and separate European standards for portable goals. *EN 16579 'Playing field equipment - Portable and permanent socketed goals - Functional, safety requirements and test methods'* was adopted in October 2017. A first standard, EN 16664 'Playing field equipment — Lightweight goals — Functional, safety requirements and test methods', was adopted in April 2015. ANEC played a full role in development of both standards.

EN 1069-1 'Water slides – Part 1: safety requirements and test methods'  
EN 1069-2 'Water slides – Part 2: Instructions'





### CHILD CARE ARTICLES:

EN 1272 'Child care articles – Table mounted chairs – Safety requirements and test methods'

### CHILDREN'S FURNITURE:

EN 716-1 'Furniture – Children's cots and folding cots for domestic use – Part 1: Safety requirements'

EN 16890 'Children's furniture – Mattresses for cots and cribs – Safety requirements and test methods'

EN 14988 'Children's high chairs – Requirements and test methods'

EN 50637 'Medical electrical equipment - Particular requirements for the basic safety and essential performance of medical beds for children'



### TOYS:

EN 71-1/A1 'Safety of toys - Part 1: Mechanical and physical properties (amendment on cords)'

EN 71-1/A2 'Safety of toys - Part 1: Mechanical and physical properties (amendment on projectiles, rotors, propellers and flying toys)'

EN 71-1/A3 'Safety of toys - Part 1: Mechanical and physical properties (amendment on various clauses)'

EN 71-7/A1 'Safety of toys – Part 7: Finger paints – Requirements and test methods'

EN 71-14/A1 'Safety of toys – Part 14: Trampolines for domestic use'

EN 62115 'Electric Toys – Safety'

### OTHER:

EN 16948 'Consumer-fitted child-resistant locking devices for cupboards and drawers'

#### Further standard on child protective products

ANEC welcomed the adoption by CEN of EN 16948 'Child protective products – Consumer-fitted child-resistant locking devices for cupboards and drawers - Safety requirements and test methods'.

These devices keep a drawer or cupboard door closed, or restrict its opening by young children. The technical committee responsible, CEN/TC 398, originated as CEN/BT WG 184 which arose from recommendations of a research project commissioned by ANEC on child protective products.





# ACCESSIBILITY

## MAKING EUROPE ACCESSIBLE

On 14 September, the European Parliament adopted the proposal for a European Accessibility Act. With the Council agreeing its position in December, negotiations could start under the Bulgarian Presidency. Although the Parliament accepted several improvements to the text, in line with the ANEC position, we regret other changes focus on reducing burdens for economic operators and public authorities. Nevertheless, standards are still foreseen as the main means of demonstrating presumption of conformity to the legal requirements.

Regarding Directive (EU) 2016/2102 on web accessibility, in May 2017, we supported approval of a Standardisation Request for Harmonised Standards to support the directive. As well as helping develop the accessibility requirements for mobile apps and websites as members of the Expert Group advising the Commission, we are contributing to the Harmonised Standards. We welcome that requirements for products & services that meet the needs of persons with cognitive and learning disabilities will be considered in these standards, as ANEC was at the origin of ETSI standards on cognitive impairments published in 2016.

- [ANEC-AGE-EDF Open Letter to Members of the EP concerning the European Accessibility Act](#)
- [ANEC Press release 'ACT for more ACCESSIBILITY in Europe'](#)
- [ANEC Press release 'An end of access denied?'](#)

## Safer medical beds for children with disabilities

ANEC welcomed the publication in December by CENELEC of EN 50637:2017 'Medical electrical equipment - Particular requirements for the basic safety and essential performance of medical beds for children', as it offers a high level of child protection and so can assure parents that children with disabilities will be moved safely when in hospital. Many advances in the standard were proposed by ANEC.



**29,6% to 51,2%**

The projected increase of the number of people aged 65+ relative to those aged 15-64, in the 2016-2070 period.



**10% to 15%** of the total European population are persons with disabilities.



From **4** to **2**

Drop in the number of working age people compared to the number of 65+ year-olds in the EU between 2010 and 2070.





### **Accessibility must not depend on aesthetics**

ANEC appealed in July 2017 against ratification of **EN 81-70** 'Safety rules for the construction and installation of lifts. Particular applications for passenger and goods passenger lifts. Accessibility to lifts for persons including persons with disability'. We did not agree with a change of contrast requirement for symbols on push buttons, introduced after the Enquiry phase, mainly because of aesthetics considerations. The appeal was heard by a conciliation panel in October. It invited CEN to approach the EC Joint Research Centre (JRC) for a study related to the accessibility requirements for lifts regarding the visual contrast in control panels. Unfortunately, the JRC declined to carry out the study.

Separately, the CEN Technical Board decided to proceed with publication of the revised **EN 81-70** (and we accept it contains improvements for persons with disabilities, apart from the issue of contrast value). Nevertheless, we will maintain the appeal. We believe a point of principle is at stake which is that a standard for accessibility fails to address the needs of the community of people with visual disabilities and older persons.



# DOMESTIC APPLIANCES



## STANDARDS IN THE HOUSEHOLD APPLIANCES FIELD THAT WERE ADOPTED IN 2017 AND WHERE ANEC WAS INFLUENTIAL IN RAISING LEVELS OF CONSUMER PROTECTION & WELFARE:

EN ISO 5395-2/A2 'Garden equipment - Safety requirements for combustion-engine-powered lawnmowers - Part 2: Pedestrian-controlled lawnmowers - Amendment 2: Cutting means enclosure guards'

EN ISO 5395-3/A2 'Garden equipment - Safety requirements for combustion-engine-powered lawnmowers - Part 3: Ride-on lawnmowers with seated operator'

EN 62115 – 'Electric toys'

EN 1860-1/A1 'Appliances, solid fuels and firelighters for barbecuing - Part 1: Barbecues burning solid fuels — Requirements and test methods'

EN 62841-1- 3/AA 'Electric motor-operated hand-held tools, transportable tools and lawn and garden machinery - Safety - Part 3-13: Particular requirements for transportable drills'

EN 62841-2- 1/AA 'Electric motor-operated hand-held tools, transportable tools and lawn and garden machinery - Safety - Part 2-1: Particular requirements for hand-held drills and impact drills'

EN 62841-4- 2/AA 'Electric Motor-Operated Hand-Held Tools, Transportable Tools and Lawn and Garden Machinery - Safety - Part 4-2: Particular requirements for hedge trimmers'

EN 60335-2- 109:2010/A1 'UV radiation water treatment appliances'

EN 60335-2- 27:2013/A2 'Sunbeds'

EN 60335-2- 14 'Household and similar electrical appliances - Safety - Part 2-14: Particular requirements for kitchen machines'



## STORIES:

- **Surface temperature limits** have been of great concern to ANEC. The industry has resisted compliance of products with the lower limits of CENELEC Guide 29 (& IEC Guide 117). After much pressure from ANEC, CENELEC TC 61 accepted an EC Implementing Decision, upholding a Formal Objection against EN 60335-2-9 on grills and toasters, which could require the review of all similar standards. This decision is an achievement for ANEC and could lead to the reduced risks of burns or other serious injury, notably among vulnerable consumers. A task force has been created to establish temperature limits that address the Formal Objection. ANEC participates in the work, which started in August 2017.
- ANEC welcomed the adoption by CEN of EN 1860-1/A1 'Appliances, solid fuels and firelighters for barbecuing – Part 1: Barbecues burning solid fuels - Requirements & test methods'. The amendment introduces a **safety symbol** to appear **on barbecues** warning consumers not to use barbecues indoors because of the risk of carbon monoxide poisoning.
- Following various '**white goods**' fires in the UK, caused by refrigerators and other electrical household appliances, that led to a high number of fatalities, ANEC supported a proposal from the British Electrotechnical Committee to CENELEC to revise EN 60335-2-24: 2010/prA2:2017 'Household and similar electrical appliances – Safety – Part 2-24: Particular requirements for refrigerating appliances, ice-cream appliances and ice-makers'. ANEC met on this issue with its UK experts, the Electrical Safety First charity and the London Fire Brigade. Work will continue in 2018.

ANEC also welcomed the **European Commission creating the European Fire Information Exchange Platform (FIEP)**. Its purpose is to promote cooperation between Member States and stakeholders in order to aid knowledge transfer and the sharing of good practice. We look forward to contributing to the FIEP.



# DIGITAL SOCIETY

## ANEC WINS SUPPORT FOR ACTION ON PRIVACY AND SECURITY

ANEC welcomed the support of Member States in 2017 for our proposal for an EC delegated act to make personal data protection an essential requirement under the Radio Equipment Directive (2014/53/EU). Harmonised Standards could support these requirements and offer privacy and security-by-design. Our proposal helps answer the #toyfail campaign which showed internet-connected products are not secure. In the example cited by the Norwegian Consumer Council (NCC), the NCC showed it was possible to hack two internet-connected toys (Cayla and i-Que) using a Bluetooth connection.

In October, ANEC was part of action against children's smart watches. These have been shown to put children's safety and privacy at risk. The watches, intended to provide parents with peace of mind, are wearable mobile phones that use the internet and GPS to allow real-time tracking of children, and communication with them. An NCC study showed a hacker can take control

of a smartwatch to track, listen, or talk to the child, all without a parent's knowledge.

→ [ANEC Press release #WatchOut!](#)

## ENSURING THE SAFETY OF MOBILE DEVICES

ANEC welcomes the publication of CENELEC standards on human exposure to electromagnetic fields (EMF) from mobile phones, RFID devices and broadcasting antennas. These require the products be tested under conditions of "reasonably foreseeable use". When dealing with the exposure to Electro Magnetic Fields (EMF) from mobile phones, we believe it is not enough to consider only the final purpose of the product in the design phase: it is also important to take into account how and under what conditions consumers will likely use the product. This is the so-called "foreseeable use". Only then can consumers be adequately protected.

The new standards, developed by CENELEC's Technical Committee 106X on 'Electromagnetic fields in the human environment' in which ANEC participates, refer to established international safety limits that protect consumers using smart phones and similar devices.





# ENERGY

(INCLUDING ENERGY LABELLING/ECODESIGN AND MSG)



## BACK TO A SIMPLE A-G ENERGY LABEL SCHEME!

ANEC has campaigned for a change to the Energy Label so that it can help consumers make the most sustainable decisions in their purchasing more easily, and encourage manufacturers to innovate in making ever more energy-efficient products. In 2015, the Commission put forward a good proposal which responded to some of ANEC's asks. We had insisted on the need to bring all existing product labels into the closed A-G scale, and stressed the motivational power of a simple energy label where "A is best". After 2 years of negotiations, which ANEC followed closely, the three EU institutions struck a deal in 2017 on [the EU Energy label](#). The well-known A-G scale will return to the shops as a result.

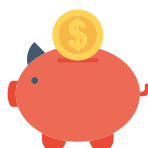
Although it is disappointing that consumers will have to wait years before seeing the new label on some products, an online database will be created to inform consumers which models need to feature the Energy Label. We think this will increase transparency to consumers and help them choose the products that best serve their needs. ANEC and BEUC issued a [leaflet](#).

## STANDARDS FOR ENERGY-RELATED PRODUCTS

ANEC signed a contract in December 2017 to continue working with ECOS for a further 15 months on an Ecodesign and energy-related standardisation project responding to Action 36 of the H2020 Work Programme 2016-2017: 'Technical support to stakeholders on standardisation work for energy related products.'

### FIGURES:

- ★ 5 new ANEC representatives
- ★ Attending 10 technical bodies
- ★ 32 meetings attended
- ★ 13 comments prepared and submitted



**€100 billion** is the sum that more efficient appliances will save consumers by 2020, cutting each household's energy bill by about €465

ANEC helped ensure standards reflect real-life use, while offering the repeatability and reproducibility necessary to support eco-design and energy labelling legislation. Examples of products where ANEC influenced consumer requirements for ecodesign in product standards:

### Technical Committee

### Work Areas

CENELEC TC 59X WG 1



Laundry appliances

CENELEC TC 59X WG 2



Dishwashers

CENELEC TC 59X WG 6



Vacuum cleaners

CENELEC TC 59X WG 7



Smart appliances

CENELEC TC 59X WG 22



Consumer-relevant testing

CEN-CENELEC Eco-CG TF2



Tolerances/uncertainties

CEN-CENELEC TC 10



Material efficiency

CEN-CENELEC TC 10 WG 2



Durability

CEN-CENELEC TC 10 WG 3



Upgradability, ability to repair, facilitate re-use, use of re-used components

CEN-CENELEC TC 10 WG 6



Information and Marking- Methods for providing information

CENELEC TC 59X WG 12



Electric room heating appliances





# SMART METERING



By 2020, it is expected that almost 72% of European consumers will have a smart meter for electricity.

A new [study](#), commissioned by the EC and prepared in 2017, defines a set of key-performance indicators (KPIs) that cover the four dimensions suggested by ANEC in its 2015 [position paper](#) 'Monitoring the success of smart metering deployment from a consumer perspective':

- 1. easy access to usable consumption information**
- 2. high level of satisfaction with smart metering deployment**

### **3. benefit realisation**

### **4. active engagement in the European energy market**

The study recommends considering these KPIs as a starting point in a discussion on defining a framework to monitor and compare the impact of smart metering roll-out across Member States. We trust these efforts will result in a greater focus on improving consumer experience and engagement with smart meters.



# SERVICES

## CORE ACTIVITIES IN 2017:

### HORIZONTAL SERVICES STANDARDISATION



ANEC contributed to the revision of **ISO/IEC Guide 76** 'Development of service standards – Recommendations for addressing consumer issues'

### DIGITAL SERVICES



ANEC and Consumers International collaborated on protecting consumers in the new business models arising from the sharing economy and e-commerce. We developed an [ANEC/CI position paper](#) on the sharing economy to contribute to the new **International Workshop Agreement 27 on Sharing Economy** published in September 2017.

An ANEC expert continued to represent ANEC and CI in the development of **ISO/DIS 20488 'Online consumer reviews - Principles and requirements for their collection, moderation and publication'**. We trust the resulting standard will offer a code of conduct that can contribute to increased transparency in the sector.



ANEC published a [position paper](#) on consumer expectations from the proposal for a EU Regulation for cross-border parcel delivery services.

In December 2017, the Estonian Presidency announced agreement between Parliament and Council on the proposed **Regulation on cross-border parcel delivery**. Traders will have to provide consumers with clear information on prices charged for cross-border parcel delivery, and use of complaints procedures. European standards will support implementation of the new Regulation which is expected to be adopted by mid-2018.

### TOURISM AND LEISURE



ANEC contributed to improving draft ISO standards on medical spas and accessible tourism (ISO/WD 21902 'Tourism and related services – Accessible tourism for all – Requirements and recommendations').



### HEALTHCARE AND WELLBEING RELATED STANDARDISATION

ANEC [position](#) on CEN Healthcare Services Focus Group.

Contributing to other sector-specific standards in:

- ★ CEN TC 431 WG 2 'Service models for social care alarms'
- ★ CEN TC 450 'Patient involvement in person-centred care'
- ★ CEN TC 449 'Quality of care for older people'

## STORIES:

### PRIORITISATION OF SERVICES STANDARDISATION

ANEC provided the consumer view in the drafting of the 'CEN Strategic Plan on services standardization' adopted in the spring 2017. It reflects our wish that work on service standards should respond as a matter of priority to consumer detriment in the cross-border provision of services. The implementation of the strategy is continuing in 2018.



# SUSTAINABILITY AND CHEMICALS

## KEEPING HAZARDS IN THE CIRCLE?

As part of the Circular Economy Action Plan, the [EC committed to analyse the interfaces among chemicals, products and waste legislation and recommend policy options](#). In this context, ANEC contributed to the debate in mid-2017 with a new position entitled '[Keeping hazards in the circle?](#)'

We believe that, for a circular economy approach to be effective, there needs to be a stronger focus on reuse and reduction in the consumption of materials and in the creation of waste. A real commitment to reduce material and energy flows and to develop a strategy to address chemicals in consumer products is crucial to achieve a non-toxic environment for Europe.

## REFIT OF CHEMICALS LEGISLATION

An [EC report](#) supporting the Fitness check on chemicals legislation (excluding REACH) was published in March. ANEC had

[contributed](#) to consultations carried out in the REFIT exercise. The report acknowledges the gaps in legislation for consumer products that ANEC identifies in its strategy. In May, the EC suggested gaps could be addressed in the revision of legislation.

## NEW GUIDE ON CHEMICALS

In July 2017, ANEC welcomed publication of [CEN Guide 16](#) 'for addressing chemicals in standards for consumer-relevant products'. It is to help standards drafters address chemicals in standards for consumer-relevant articles, and supports EU objectives to minimise the health and environmental impact of chemicals.

Championed and led by ANEC's Austrian member, the development of the Guide brought together public authorities, industry, environmental organisations, trade unions, research institutes & laboratories; the European Commission and the European Chemicals Agency (ECHA).





# TRAFFIC & MOBILITY



## ANEC'S CONTRIBUTION TO STANDARDS ADOPTED IN THE TRAFFIC & MOBILITY SECTOR DURING 2017 INCLUDED:

### REVISED STANDARD TO HELP CONSUMER (PEDAL) POWER

EN 15914:2017 'Cycles - Electrically power assisted cycles - EPAC Bicycles (EPACs)'.

EN 15194 is the European standard dealing with electric power assisted cycles (EPACs in Euro-jargon). ANEC played a leading role in the revision of the standard, adopted in April as EN 15914:2017 'Cycles - Electrically power assisted cycles - EPAC Bicycles (EPACs)'. It should see safer and more reliable EPACs on the roads.

Our contributions to the standard included requirements for reflectors/ active lighting; the brake dimensions; marking of maximum load on the frame; increased stability, and dynamic test procedure based on real-world loads.





### ANEC INFLUENCES REGULATION ON CHILD SEATS

UNECE Regulation 129 on ECRS Phase 3: Universal Belted Integral Child Restraint Systems.

UNECE Regulation R129, providing [an enhanced and safe transportation of children in cars](#), is almost complete. Work started some ten years ago and it will replace R44. ANEC, under the umbrella of Consumers International, has been the sole consumer voice in the discussions.

Phase 1 of the Regulation 129 covering Isofix baby / toddler seats (for toddlers below 105cm), which included our demand for the rearward-

facing conveyance of children to 15 months of age, came into force on 9 July 2013. Phase 2 covering boosters with backrest for children below 135cm (with optional Isofix) was put in place in mid-2017.

In December 2017, the text of phase 3, dealing with belted systems was successful in the first stage of its adoption. It should enter into force in February 2019.

During 2017, ANEC was successful in ensuring approval of group 2 and group 2/3 CRS to the old R44 ends on 1 September 2019. Previously, manufacturers had the choice to comply with R44 or R129. The decision represents another step-forward in protecting children.





# ANEC MEMBERS 2017-2018

ANEC represents consumers from EU Member States and 3 EFTA countries (Iceland, Norway and Switzerland) as well as the FY Republic of Macedonia, Serbia and Turkey.

## Members of the General Assembly

NOTE: each member of the ANEC General Assembly is nominated to represent the interests of all national consumer organisations in his or her home country. Hence the organisations listed provide only a contact address for the GA member.

## Accession countries



**FY Republic of Macedonia**  
**Marijana Lonchar Velkova**  
Organizacija na potrošuvacite na Makedonija (OPM) - Consumers Organisation of Macedonia  
"Vodnjanska" bb, P.O Box 150MK  
1000 Skopje FYROM  
[www.opm.org.mk](http://www.opm.org.mk)



**Serbia**  
**Zoran NIKOLIĆ**  
Nacionalna organizacija potrošača Srbije (NOPS) - National Consumer Organisation of Serbia  
Nušićeva 6, Beograd SERBIA  
[www.nops.org.rs](http://www.nops.org.rs)



**Turkey**  
**Nerkis Kural**  
TÜKETİCİ DERNEKLERİ FEDERASYONU-TÜDEF (Federation of Consumer Associations)  
GMK Bulvarı No: 12 Onur Is hani Kat:3 Oda No:64 Kızılay Ankara Turkey



**Austria**  
**Dr Franz Fiala**  
ASI Consumer Council  
Heinestrasse 38  
AT-1020 Wien  
[www.verbraucherrat.at](http://www.verbraucherrat.at)



**Belgium**  
**Billy-Ray Muraille**  
AB-REOC/BV-OECO  
Avenue Roi Albert II, 16  
1000 Brussels Belgium



**Bulgaria**  
**Prof. Elka Vasileva**  
Bulgarian National Consumer Organisation  
10, "11th August" Str.  
1000 Sofia,  
Bulgaria  
[www.aktivnipotrebiteli.bg](http://www.aktivnipotrebiteli.bg)



**Croatia**  
**Ida Kovacic**  
"Petrošac" Society for Consumer Protection of Croatia  
Kneza Ljudevita Posavskog 48  
HR- 10000 Zagreb  
[www.potrosac.hr](http://www.potrosac.hr)



**Cyprus**  
**Dr Loucas Aristodemou**  
The Cyprus Consumers Union and Quality of Life  
P. O. Box 16033  
CY-2085 Strovolos  
Cyprus



**Czech Republic**  
**Libor Dupal**  
SDRUŽENÍ ČESKÝCH SPOTŘEBITELŮ, z. ú./ Czech Consumer Association  
Pod Altánem 99/103;  
100 00 Praha 10 – Strašnice  
[www.konzument.cz](http://www.konzument.cz)



**Denmark**  
**Benedicte Federspiel**  
Forbrugerradet  
Fiolstræde 17 / Postboks 2188  
DK-1017 København K  
[www.fbr.dk](http://www.fbr.dk)



**EFTA-CC**  
**Audun Skeidsvoll**  
Forbrukerrådet /The Consumer Council of Norway  
Postboks 4594 Nydalen  
NO-0404 Oslo  
[www.forbrukerradet.no](http://www.forbrukerradet.no)



**Estonia**  
**Linda Läänesaar**  
Estonian Consumers Union  
Sakala 23  
EE-10141 Tallinn



**Finland**  
**Juha BEURLING**  
Consumers' Union of Finland  
P.O.B 5, FI-00531 Helsinki  
Finland  
[www.kuluttajaliitto.fi](http://www.kuluttajaliitto.fi)



**France**  
**Anne Lucet-Dallongeville**  
Confédération nationale du logement (CNL)/National Confederation of Housing  
8, rue Mériel - BP 119  
93104 Montreuil Cedex, France  
[www.lacnl.com](http://www.lacnl.com)



**Germany**  
**Manfred Westphal**  
Verbraucherzentrale Bundesverband - VZBV  
Markgrafenstrasse 66  
10969 Berlin  
Germany  
<http://en.vzbv.de/>



**Greece**  
**Nikolaos Floratos**  
Consumers' Association of the Quality of Life "E.K.PI.ZO."  
17 Stournari Str,  
Z. C. 106 83 Athens  
Greece  
[www.ekpizo.gr](http://www.ekpizo.gr)



**Hungary**  
**Dr Alexandra Baran**  
National Federation for Protection of Consumers' and Patients' Rights (FÉBÉSZ)  
5100 Jászberény, Bercsényi út 59/B. fszt. 7, Hungary  
[www.megfontoltvasarlok.hu](http://www.megfontoltvasarlok.hu)





**Iceland**  
**Sigður Másson**  
 Advania  
 Gudrunartun 10  
 Reykjavík, 105  
 Iceland  
[www.advania.is](http://www.advania.is)



**Italy**  
**Prof Marino Melissano**  
 Altroconsumo  
 Via Valassina, 22  
 I - 20159 MILANO  
[www.altroconsumo.it](http://www.altroconsumo.it)



**Ireland**  
**Dermott Jewell**  
 Consumers' Association of Ireland  
 (Regd. No. 29112)  
 Denshaw House  
 120/121 Baggot Street Lower  
 Dublin D02 FD45  
[www.consumerassociation.ie](http://www.consumerassociation.ie)



**Latvia**  
**Silvia Viksnina**  
 Latvian National Association for  
 Consumer Protection  
 Str. Brivibas  
 Riga, Latvia  
[www.pateretajs.lv](http://www.pateretajs.lv)  
[www.consumerenergy.lv](http://www.consumerenergy.lv)



**Lithuania**  
**Alvita Armanaviciene**  
 Lithuanian National Consumer  
 Federation  
 Stikliu g. 8,  
 Vilnius 01131, Lithuania  
[www.vartotojuteises.lt](http://www.vartotojuteises.lt)



**Luxembourg**  
 To be appointed



**Malta**  
**Francis Farrugia**  
 Consumers Association of Malta  
 (l-Ghaqda tal-Konsumaturi)  
 47A, South Street,  
 Valletta  
 Malta  
[www.camalta.org.mt](http://www.camalta.org.mt)



**Netherlands**  
**Tineke van Eerden**  
 Consumentenbond  
 Enthovenplein 1  
 P.O.B. 1000  
 2500 BA The Hague  
 Netherlands  
[www.consumentenbond.nl](http://www.consumentenbond.nl)



**Norway**  
**Audun Skeidsvoll**  
 Forbrukerrådet /The Consumer  
 Council of Norway  
 Postboks 4594 Nydalen  
 NO-0404 Oslo  
[www.forbrukerradet.no](http://www.forbrukerradet.no)



**Poland**  
**Elzbieta Szadzinska**  
 Polish Consumer Federation  
 ul. Ordynacka 11/1  
 00-364 Warsaw  
 Poland  
[www.federacja-konsumentow.org.pl](http://www.federacja-konsumentow.org.pl)



**Portugal**  
**Fernanda Santos**  
 DECO - Associação Portuguesa  
 para a Defesa do Consumidor  
 Rua da Artilharia Um, 79 - 4º  
 1269-160 LISBOA, Portugal  
[www.deco.proteste.pt](http://www.deco.proteste.pt)



**Romania**  
**Sorin Mierlea**  
 InfoCons Association Romania  
 Marasesti Blvd, nr. 127-129, sector  
 4, Bucharest, C.P. 83, O.P. 83  
 Romania  
[www.infocons.ro](http://www.infocons.ro)



**Slovakia**  
**Milan Machalec**  
 Association of Slovak Consumers  
 Palisády 22,  
 SK-811 06 Bratislava  
[www.zss.sk](http://www.zss.sk)



**Slovenia**  
**Breda Kutin**  
 ZPS- Slovene Consumers'  
 Association  
 Frankopanska ulica 5  
 SI-1000 Ljubljana  
[www.zps.si](http://www.zps.si)



**Spain**  
**Conchy Martin Rey**  
 CECU - Confederacion de  
 Consumidores y Usuarios  
 Mayor, 45 - 2º  
 ES-28013 Madrid  
[www.cecua.es](http://www.cecua.es)



**Sweden**  
**Jens Henriksson**  
 The Swedish Consumers'  
 Association  
 Box 38001  
 SE-100 64 Stockholm  
[www.sverigeskonsumenter.se](http://www.sverigeskonsumenter.se)



**Switzerland**  
**Lionel Cretegny**  
 Fédération Romande des  
 Consommateurs - FRC  
 rue de Genève, 17,  
 case postale 6151  
 CH-1002 Lausanne  
[www.frc.ch](http://www.frc.ch)



**UK**  
**Arnold Pindar**  
 National Consumer Federation  
 24 Hurst House  
 London  
 WC1X 9ED, UK  
[www.nctf.info](http://www.nctf.info)



**EUROPEAN ASSOCIATION FOR THE  
COORDINATION OF CONSUMER REPRESENTATION  
IN STANDARDISATION AISBL**

*Avenue de Tervuren 32, box 27,  
BE-1040, Belgium*

*[anec@anec.eu](mailto:anec@anec.eu)  
[www.anec.eu](http://www.anec.eu)  
[@anectweet](https://twitter.com/anectweet)*

*Tel.: +32 2 743 24 70  
Fax: +32 2 706 54 30*

ANEC is the European consumer voice in standardisation, defending the collective consumer interests in the processes of technical standardisation, conformity assessment, accreditation and market surveillance as well as related legislation and public policies.

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